

INFORMATION TECHNOLOGY SERVICE CENTER (ITSC)

The Information Technology Service Center (ITSC), Chiang Mai University was established as a semi-autonomous university organization generating its own revenue and operating under its own budget on July the 5th, 2008. It was constituted from the consolidation of the resources of the CMU Computer Service Center (established in 1975) and the CMU Information Technology Center (established in 2002).

The ITSC's mission is to provide the university and the community with software products, consulting services, and education and technical support services for e-Learning, e-Business, and e-Government solutions that will support academic, social, and economic advancement. The ITSC maintains a standard of excellence in the development and implementation of products and services that include the Learning Management System (LMS), the Management Information System (MIS), and Network System Administration. The ITSC is also a leader in media design, especially in developing high quality, fully interactive, multimedia presentations, e-Learning courseware, and Game-Based Learning

OUR SERVICES SYSTEM

All Chiang Mai University students will be issued an IT account under the domain name @cmu.ac.th which they may use as a single sign-on to access the university's multitude of IT services namely:

- CMU Mail: <http://mail.cmu.ac.th>

Chiang Mai University's electronic mail system provides a 500 MB storage mailbox that is compatible with all browsers (i.e., Firefox, Chrome, Safari, Opera, etc.) Tools provided include a Calendar, Contact list, Task list, Briefcase, e-Mail filter and an e-mail forwarding service between other email accounts and CMU mail.

- Wireless (Jumbo Net): <http://jumbo.cmu.ac.th>

Chiang Mai University's wireless network or Jumbo Net (Wireless Zone) covers over 400 spots throughout the university's grounds including the student dormitories, faculties, the central library, Information Technology Service Center (ITSC), etc. Students can access the university's wireless network via their laptop computers.

- CMU Online: <http://cmuonline.cmu.ac.th>
Chiang Mai University's online learning system (Knowledge Creator: KC) facilitates over 900 courses under the name KC-Moodle, and offers over 40 online lessons to the general public, free of charge.
- Game-Based Learning: <http://itscgames.cmu.ac.th>
This on-line game-based learning gives practice and games on fundamental English and a wide variety of other educational games for students of Chiang Mai University as well as the general public.
- CMU SIS: <http://sis.cmu.ac.th>
Chiang Mai University Student Information System: CMU SIS stores information about students' personal history, courses, course evaluation, extracurricular activities, and the graduates' employment status, etc.
- Research Net: <http://research.cmu.ac.th>
The research network uses Virtual Private Network technology: VPN which connects to the university's network system and on-line library so that researching data can be done from anywhere and at any time.
- CMU Personal Web Hosting: <http://myweb.cmu.ac.th>
Provides 500 MB storage for students and university staff to create websites. The web page also supports HTML.
- Remote Access
Users can access Chiang Mai University's network via the Internet from their residence for 60 hours a month. Users can log on for as long as 3 hours at a time by connecting to the University's computer network via telephone numbers 053 -935000 (180 lines) or dial 1800 from within the campus (30 lines). The IT Account can be used as username and password.
- Computer and Internet Service & ITSC Corner
Computer and Internet Service & ITSC Corner provides computers and a hi-speed internet system for the University. One thousand computers are installed at each faculty's IT center and student dormitories, and 80 are installed at the ITSC Corner (in front of the main library). The opening hours are from 8.30-24.00.

OTHER SERVICES

ITSC One Stop Services provides consultation and advice on the usage of computer and all aspects of Information technology at Chiang Mai University. Also on offer are a variety of IT training courses namely graphic design, software development, network system, etc. Interested persons can contact the unit at One Stop Service office on the first floor of the ITSC building, or call 053 -943827 Monday-Friday during office hours.

- On-line Television : <http://cmuchannel.ac.th>

CMU Channel offers on-line television programs covering educational as well as entertainment programs including PR news as well as the university activities. The programs are broadcast around the clock via 30 ITSC LCD monitors all over the campus.

WEB SITES

- <http://www.cmu.ac.th>

Chiang Mai University's website provides public relations news regarding the University's academic as well as other intramural activities.

- <http://itsc.cmu.ac.th>

ITSC's website provides information and news of IT services, including information on a variety of IT training courses to suit the students' needs.

- <http://dekmor.cmu.ac.th>

This is an online community where students from all faculties can meet on-line and share news and announcements as well as interesting entertainment tidbits.

- <http://lannacorner.net>

This website provides information on Lanna art and culture including history, folk wisdom, arts and crafts, traditions, way of life, restaurants as well as tourist attractions.

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ITSC One Stop Service Tel.053-943827, 053-943857-8, 053-943811



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Chiang Mai University

CMU IT Life

